

RECMAR WARRANTY POLICY

All products sold by **RECMAR** must be installed and used by competent personnel under their exclusive responsibility. **RECMAR** shall not be responsible for the consequences of the faulty or improper installation of any item that does not include installation solutions.

The fitter will be responsible for checking that the manufacturer recommendations have been followed correctly in terms of compatible uses.

Articles sold by **RECMAR** are covered by legal warranty.

RECMAR distribute the products only to professionals and never to privates of final clients. The cost of installing the part would never be included in the price for which reason, **RECMAR** would never be responsible for its installation.

Articles sold by **RECMAR** are covered by warranty for manufacturing defects for a limited period of time that may vary between 2 years and 3 months, except for the articles considered consumable, light bulbs, electrical products, batteries and others that are not covered at all. For information on the exact warranty period of an article, please contact the Sales Department.

The goods that **RECMAR** sends every day to its customers are examined before being packed to ensure their perfect integrity and avoid damage during shipping. Remember that it is essential to check the goods in the presence of the dispatcher. If the package is damaged, the dispatcher's delivery note must mention what type (CONFORMING GOODS, UNLESS INSPECTED), and must be signed by you and by the dispatcher. If you receive damaged goods for these reasons you must notify both the dispatcher and **RECMAR** to be able to make the claim to the relevant delivery company.

WARRANTY CLAIMS

Warranties are always subject to **RECMAR** Technical Department's assessment. The assessment will be carried out on **RECMAR**'s premises or, if necessary, by the article's manufacturer. In both cases, the article must be physically on **RECMAR**'s premises in Viladecans. Assessment time will not exceed 30 calendar days from receiving the article.

To return the faulty item, visit www.recambiosmarinos.es, go to your account and select PROCESS WARRANTY in the private section. From there you will be able to download the file to claim the warranty of engines and parts and follow the instructions.

RECMAR will not charge for the loan of the replacement during the warranty process.

WARRANTY EXCLUSIONS

RECMAR shall not be responsible for product faults in the following cases:

- Normal wear and tear of a product. Installation faults or improper use.
- Installation of an article not designed for the model in question.
- Damage due to external causes (accidents, lightning, power surges...)
- Defects and consequences of transport.
- Alterations to installations or to boats intended for competitions.

If the warranty is refused, the customer may retrieve the faulty article by contacting **RECMAR** via email and requesting that the article is returned to them within 7 calendar days from the day the warranty was refused.

RECMAR does not apply the warranties offered from time to time by manufacturers.