Customer Service

Warranty / Returns

To the original purchaser McGard LLC warrants its parts, other than chrome plated lug nuts, against defects of workmanship and materials for a period of one year. To the original purchaser McGard LLC warrants its chrome plated lug nuts against defects of workmanship and materials for life. Chrome plating on lug nuts is warranted for life not to chip, peel or rust under normal use and care.

Individual parts suspected of defects must be returned prepaid and adequately packaged to McGard, 3875 California Road, Orchard Park, New York 14127-4198 USA. After inspection, parts will be replaced without charge if found to be defective. Any chrome plated lug nuts returned under this warranty must be accompanied by proof of purchase. This is the only warranty on McGard products and no other express warranty will be binding on the manufacturer.

to neglect, adverse weather or chemicals is not covered by this warranty. Failure to install the nylon plugs for street use into open-end lug nuts may cause corrosion on threads, which is not covered under warranty. This warranty does not cover any item that has been damaged, mutilated, altered, misused, abused or forcibly removed. McGard locks are not guaranteed to be theft proof nor does each set have a unique code. McGard reserves the right to make changes in specifications and design without any prior notice, or incurring responsibility.

Corrosion on parts and/or discoloration of anodized color rings and caps due

The products in this web page are designed for sale in North and South America only. Replacement key service and warranty for this product can only be performed through the headquarters location in the USA. Product owner is responsible for all shipping and handling charges outside of North America.

Remedies Exclusive: McGard's liability shall be limited exclusively to repairing or replacing parts under the conditions as aforesaid, and in no event will McGard be liable for consequential damages.

Disclaimer Of Warranties

This warranty is expressively in place of all other warranties, expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose.

McGard assumes no responsibility for the correctness of the applications

contained within this printed literature. The information listed by McGard is a guide, and we are not responsible for errors, or changes in applications. McGard assumes no responsibility for misapplication or misuse of the information contained within its printed literature or web page. The user must verify with the vehicle manufacturer and wheel manufacturer the correct lug nut thread size, length and shape of seat (cone, radius or flat seat) before installing lug nuts/wheel locks. Use of the wrong size or type of lug nut/wheel lock will damage the receiving threads and may cause failure or loss of the wheel which may result in serious injury. McGard is not responsible for clearance problems with hubcaps or wheel covers.