

## Our Guarantee

Behind every Flitz product is a team of people who share a passion for creating the highest quality polishing and buffing products. Over 28 years of leadership and experience are why consumers worldwide have come to depend on Flitz as a brand they can trust.

Consistent quality is important to us. That's why our products are made from the finest raw materials the US and Germany have to offer. Tough quality control standards from start to finish, ensure that our products perform at the highest level time after time. What's more, we believe that our job doesn't end with the sale. As part of the Flitz value package, all of our products come with a lifetime money-back guarantee, and a Flitz support team that is second-to-none.

We work hard to understand what consumers need from our products and, we're committed to the development of breakthrough innovations to meet those needs, We also value continuous improvement. Why? Because we care about making things the best they can be – for today, and tomorrow.

In today's age, it seems the more words a company uses to craft a guarantee, the more limited the protection. That's why the **FLITZ GUARANTEE** has always been a short, uncomplicated one. Since 1978, it reads:

If, within 60 days after purchasing, you are not satisfied with any item, simply return it to us for an exchange or refund of its purchase price (shipping charges are non-refundable).  
That's it. Short and to the point. Period.