

Warranty & Return Procedures

Wiseco Return Procedures

*Upon inspection of product, Wiseco offers a 30-day return policy.
Product is to be returned through the point of purchase.*

- Contact a Wiseco Sales Representative, in the US (800-321-1364), in Canada (888-494-7326), to obtain an RMA Number. No returns will be accepted without an RMA Number. All returns must be shipped with postage pre-paid.
 - For US Returns: Wiseco Piston
Attn: Return
7201 Industrial Park Blvd
Mentor, OH 44060
 - Canada Returns: Wiseco Canada
Attn: Return
948 Keyes Drive
Woodstock, ONT Canada N4V 1C2
- Return the product to Wiseco with the following information included:
 - Copy of Packing Slip
 - Name, address, phone number, email address, and RMA Number (written on the outside of the box, too)
- Credit will be refunded to the same method of payment

Wiseco Evaluation Procedures

*Customer must supply Wiseco product and all components for evaluation.
International returns must be through the point of purchase.*

- Contact a Wiseco Sales Representative, in the US (800-321-1364), in Canada (888-494-7326), to obtain an RMA Number. No returns will be accepted without an RMA Number. All returns must be shipped with postage pre-paid.
 - For Evaluations: Wiseco Piston
Attn: Evaluation
7201 Industrial Park Blvd
Mentor, OH 44060
- Return the product to Wiseco with the following information included:
 - Copy of Packing Slip
 - Name, address, phone number, email address, and RMA Number (written on the outside of the box, too)
 - Description of the problem
- Wiseco will conduct an evaluation of each item and inform the customer of the results.

Wiseco Piston Company, Inc., Limited Piston Warranty

WISECO warrants this product will be free from defects in material and workmanship for thirty (30) days following date of original purchase. If the product is found by WISECO to be defective, such products will, at WISECO'S option, be replaced or repaired at cost to WISECO. All products alleged by Purchaser to be defective must be returned to WISECO, postage prepaid, within thirty (30) days warranty period.

This limited warranty does not cover labor or other costs or expenses incidental to the repair and/or replacement of products or parts.

This limited warranty does not apply to any product which has been used in a hi-performance application, or racing, or is subject to misuse, mishandling, misapplication, neglect (including but not limited to improper maintenance), accident, improper installation, modification (including but not limited to use of unauthorized parts or attachments), or adjustment or repair performed by anyone other than WISECO.

The parties hereto expressly agree that the purchaser's sole and exclusive remedy against WISECO shall be for the repair or replacement of the defective product as provided in this limited warranty. This exclusive remedy shall not be deemed to have failed of its essential purpose so long as WISECO is willing and able to repair or replace defective goods.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE NOT EXPRESSLY SET FORTH HEREIN. ANY PRODUCT WHICH MAY BE SOLD BY WISECO BUT WHICH IS NOT MANUFACTURED BY WISECO IS NOT WARRANTED BY WISECO, BUT IS SOLD ONLY WITH THE WARRANTIES, IF ANY, OF THE MANUFACTURERS THEREOF.

WISECO'S liability (whether under the theories of breach of contract or warranty, negligence or strict liability) for its products shall be limited to repairing or replacing parts found by WISECO to be defective, or at WISECO'S option, to refund the purchase price of such product. In no event shall WISECO be liable for incidental or consequential damages arising out of or in connection with the product. Consequential damages shall include, without limitation, loss of use, income or profit, or losses sustained as the result of injury (including death) to any person, or loss of or damage to property.

Any claim by purchaser regarding this product shall be deemed waived by the purchaser unless submitted in writing to WISECO within the earlier of (i) fifteen (15) days following the date Purchaser discovered, or by reasonable inspection should have discovered, any claimed breach of this limited warranty, or (ii) thirty (30) days following the date of original purchase. Any cause of action for breach of this limited warranty shall be brought within six months from the date the alleged breach was discovered or should have been discovered, whichever occurs first.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.