

## **GARELICK'S PRODUCT QUALITY GUARANTEE**

Our guarantee is as functional and straightforward as our products. Since we design and build them to provide you with years of satisfaction, all Garelick/EEz-In products are fully guaranteed against defects in materials and workmanship. In the unlikely event that a problem arises as a result of a defect in our materials or workmanship, we will promptly repair the item (or replace it if we feel it cannot be repaired) at our expense. All we require is that you call or write us first, and then you will be responsible for sending your product back to us for inspection, repair or replacement. It is important to note that our guarantee is not an unconditional guarantee for the life of this product. Garelick/EEz-In products are made from the finest materials available under our exacting manufacturing standards. But, like any other product, they are not indestructible. Therefore our guarantee does not cover product damage that may result from abuse, neglect, improper installation, or non-performance of routine maintenance to the product.

Also, as with any product, it should be expected that component parts - particularly rubber or plastic parts, tips, grips, springs, fabrics, vinyls and other moving parts - will show wear with use over time, and eventually may need to be refurbished or replaced. This type of normal wear and tear is naturally not covered by our guarantee, but we will always be happy to provide you with prompt, high-quality repair parts or service at a nominal cost. This is the only warranty which we give regarding the product and replaces any implied warranty of merchantability or fitness for a particular purpose as well as any right to incidental, consequential or other damages, unless the laws which apply to you require that we offer a different or additional warranty. If you have any questions or comments regarding your Garelick/EEz-In product you may reach us by writing us at our headquarters in St. Paul Park, phone us at 1-651-459-9795 or email at [mail@garellick.com](mailto:mail@garellick.com). You will find that we apply the same standard of excellence to our customer service as we do to our products.